



August 13, 2025

Scott Jewers

Via email [jewers.scott@gmail.com](mailto:jewers.scott@gmail.com)

## **Re: OIPC Unreasonable Behaviour Policy**

On July 16, 2025, you hand delivered a 78-page package of materials to the Office of the Information and Privacy Commissioner for Nova Scotia (OIPC) regarding multiple concerns most of which are matters this office cannot investigate. There was reference to your open privacy complaint against Nova Scotia Health (our file 23-00201), however that was not the main focus of your communications.

### Non-jurisdictional matters

Your package contained a two-page cover letter and five “Review of Privacy Complaint Forms” with multiple attachments. You have used the forms to communicate your concerns about organizations and matters that we do not have jurisdiction over. Just because you chose to use a form on our website to raise concerns, does not mean we can investigate it. To be clear, we are not investigating any of the concerns that you raised on the five forms. No files have been opened. Our office has created tool for citizens to refer to better understand what this office can and cannot accept for investigation - [The OIPC's Role - What the OIPC Can and Cannot Do](#). Included in the ‘What the OIPC cannot do’ category is:

Cannot accept a review or complaint about a federal government organization or a private business. This includes privacy concerns stemming from a private company or landlord/tenant relationship.

Please do not contact our office on these matters. Any future communications on these matters will not be read, will not be responded to and will not be retained.

### Existing review file

Within the content of some of the forms, you do reference an existing file you have with this office (our file 23-00201). As you have been told on multiple occasions (including August 27, 2024, July 11, 2024, August 31, 2023), we process files in chronological order based on the date it was received. Your file was received in 2023. We are currently assigning files received in 2021.

On May 30, 2023, in the letter acknowledging your complaint, we included the following communications instructions for this file:

### Communications with the OIPC

The OIPC has all the information you submitted to the OIPC with this review on file. Nothing further is required from you at this time. If we require additional information, we will request it from you when this file is assigned to an investigator. Do not send any further information for this review until it is requested. Any communications sent to the OIPC absent a request from our staff will not be added to this review file.

On August 27, 2024, you were asked to:

Please hang on to any questions that you might have about the review or materials that you want to submit until you are contacted by an investigator in due course.

This is still true, the communications in the 78-page package that reference your file (23-00201) will not be added to that file.

Once your file is reached for investigation, we will be in contact with you. The only matter that we will be investigating relates to NSH's May 25, 2023 response to the privacy complaint you submitted to them (their file 2023-074).

### Unreasonable Behaviour

The primary purpose of this correspondence to you, is to address the manner in which you communicated your concerns.

The OIPC has an administrative policy titled the [Unreasonable Behaviour Policy](#). The purpose of this policy is to ensure that communications with the OIPC are courteous and respectful, and that members of the public work cooperatively with the OIPC so that issues brought to this office can be efficiently addressed. The policy contributes to the OIPC's objectives of ensuring that the public can access OIPC services in a timely and fair manner, and to support the well being and safety of OIPC staff.

The bulk of the 78-page package delivered to our office on July 16, 2025, consisted of accusations against organizations that this office does not have jurisdiction to investigate but also contained accusations and threats against OIPC staff. The OIPC has zero tolerance for this type of behaviour. Each type of behaviour will be addressed separately to ensure that you are clear on what behaviours we have deemed to be in violation of our Unreasonable Behaviour Policy and will not be tolerated.

*Excessive demands on the time and resources of OIPC staff – calls and correspondence, repeat contact or inquiries on matters that have previously been addressed*

In February 2020, you started sending us emails that were sent to/copied to multiple email addresses on matters that don't fall under our jurisdiction to investigate. The volume was excessive. For example, on September 15, 2021, you sent 3 emails and on September 16, 2021 you sent 4. Reviewing, logging and responding to emails can take a long time. Staff were unable to keep up with the volume of your emails. On December 29, 2022, we politely requested that you stop including us on mass recipient emails:

*I'm writing to let you know that while we have been receiving your emails, beginning today, any emails you send to us with multiple recipients (such as the ones sent on the thread below) will be deleted without being read.*

*Of course, if you have questions for our office about matters that fall under our jurisdiction, we are still available and will respond to those questions. But, please send your questions in a separate email directly to us so that we will know you are asking us to respond.*

*We are a small office with a heavy caseload. We have an extensive backlog of files, with applicants waiting years to have their cases reviewed. We have simply been unable to keep up with your communications due to our limited resources. Again, we are available to respond to your direct questions that pertain matters under our jurisdiction, but we will no longer be able to devote staff time to reviewing these types of emails (such as below).*

You continued to send emails and while we did not respond to them, we did log them. In May 2023, we determined that we did not even have the capacity to continue to log them. As such, the true volume of emails from you is unknown, but it remains excessive. Submitting a 78-page package of materials is excessive.

*Excessive demands on the time and resources of OIPC staff – demanding immediate attention*

The package also contains complaints about your denied request to have your file (23-00201) expedited. This decision is not being revisited, your file will be processed in the order in which it was received.

*Engaging in aggressive, disrespectful and intimidating behaviour - language, personal insults, fixation*

The package contains multiple references police investigations against two named OIPC staff members, threats of loss of employment, threats of vague investigations, threats of legal action against them, and the specific threat:

*“I control the first page of global search results for each of your names...I promise you this: I will ensure that your role in this follows you for the rest of your lives. Your friends, families, employers, and neighbors will see the truth...That is my promise to each of you.”*

*Covertly recording conversations*

The package contains the statement “all my interactions with the OIPC are recorded.” This is taken to mean that when you call our office, you are making an audio recording of the conversation. Audio recordings contain personal information – voices are personal information. Unless you receive permission from the person you are speaking to, you do not have permission to record conversations.

If the purpose of the recording is to ensure that you have something to reflect on, we recommend you communicate by emails only. This way, it will be recorded but will not be breaching someone's privacy.

### In conclusion

All of the behaviours described above constitute unreasonable behavior in accordance with the above-referenced policy. We ask that going forward, you refrain from engaging in these behaviours.

As we said previously, if you have questions for our office about matters that fall under our jurisdiction, we are still available and will respond to those questions. But, please send your questions in a separate email directly to us so that we will know you are asking us to respond.

The OIPC has the discretion over whether to conduct reviews and investigations. The OIPC also has the power to control our own procedures.

This letter serves as written notice to you that in future, should you communicate in the manner as you did on July 16, 2025, or in any other manner that may be deemed to be unreasonable as per the above-referenced policy, the OIPC may impose restrictions on your access to the services of this office to an extent necessary to prevent or mitigate the effects of the unreasonable behaviour. If the OIPC determines that it is necessary to restrict your access to our services, you will be notified in writing.

If you have any questions about this letter, you can direct them to [oipecns@novascotia.ca](mailto:oipecns@novascotia.ca).

Yours sincerely,

The Office of the Information and Privacy Commissioner for Nova Scotia

CC: Corporate Security, Department of Justice